**Saia-Burgess** Controls Ltd.

Bahnhofstrasse 18 | CH-3280 Murten | Switzerland T +41 (0)26 672 71 11 | F +41 (0)26 672 74 99

## Technical Communication 09052: Wrong AC supply wiring can destroy PCD7.L602/3

## **Dear Sirs**

Thanks to the analysis of returned modules we have found that several PCD7.L602 and PCD7.L603 room controllers were damaged due to inconsistent polarity of the connected AC power supply. This can be the case if no attention is paid to the terminal indications "24V" and " $\bot$ " (GND).

If GND and 24V are mixed on several units connected to the same S-Bus network, one or more serial communication interfaces of the module(s) are destroyed.

A defective PCD7.L602/3 due to incorrect wiring is not covered by guarantee and no replacements for delivered units are recommended or offered.

## **Actions from SBC**

 A leaflet (sent together with this communication) is shipped with each unit of the concerned room controllers.

## Actions at the sales offices

- Please inform your PCD7.L602/3 customers about this situation.
- Check your stock and in case you have got units without the mentioned leaflet enclosed, please add it to this package.

Best regards

Saia-Burgess Controls AG Technical Customer Service

i.A. Christian Durrer